Electronic Banking Request Form

access

Instructions
- **Please select and complete all relevant request types below.**
- **Ensure you provide the necessary supporting documents for each request to enable processing.**
- **Completing the Personal Information & Certification section is mandatory.**

**Please refer to the note in RED for the required documents for each request.

Valid ID for Nigeria Residents: Driver's License, Voter's Card, NIN Slip, Nigerian Passport Bio-Data Page.
Valid ID for Diaspora: Nigerian Passport Bio-Data Page & Valid Visa/Notarized Residence Permit, or a (Notarized) Valid foreign passport/Driver's License.
Valid ID for Foreigners: Nigerian Passport Bio-Data Page & Valid CERPAC.

SECTION A (Personal Information)

FOR INDIVIDUAL ONLY:
Title: (MR/MRS/MISS/DR/CHIEF/PROF)

First Name:	Middle Name:	Surname:

Sex: ☐ Male ☐ Female   Date of Birth:

Account Number:	Phone Number:
Bank Verification Number:	Current Country of Residence:
Email Address:	WhatsApp Number:
Home/Office Address:	

FOR ENTERPRISE/SOLE PROPRIETORSHIP ONLY
Business Name: BVN: TIN:

SECTION B (Electronic Banking Requests)

Requests			Documents Required
☐ Phone Number Update:	Old Phone No:	New Phone No:	Valid ID
☐ Soft Token {Re}activation			Valid ID
☐ USSD Opt-in			Valid ID
☐ Pin Activation/Reset			Valid ID
☐ Profile Enable			Valid ID
☐ Device Unlock			Valid ID

Section C (Certification)

I/We _____ certify that the information provided is true and correct and hereby authorize this request.

Signatory A	Signatory B
_____ Authorized Signatory and Date	_____ Authorized Signatory and Date