ONLINE BANKING LIMITS AND INDEMNITY FORM

Name: ___________________________ ___________________________ ___________________________
Surname Middle name First Name

Email: ___________________________ ___________________________ ___________________________

Telephone: ___________________________ ___________________________ ___________________________

Preferred Daily Instant Transfer Limit not exceeding **N250M**

*Transfer limit refers to the amount beyond which the bank will not honor your transfer request.

By using Online Banking or any of the Bank’s mobile applications, I/We on behalf of ___________________________ hereby irrevocably and unconditionally undertake:

1. To ensure that only authorised signatories are granted access to issue transfer instructions on Online Banking or any of the Bank’s Mobile applications. I/We understand that these instructions will not be subjected to telephone, e-mail or any other manual confirmation by the Bank before transactions are completed.

2. To keep confidential all Online Banking or mobile application security related information such as passwords, and authentication tokens. I/We understand that the Bank, their affiliates and service providers will never request us to divulge any of these pieces of information by phone, mail or any other means. I/We oblige to report any representation to the contrary to the Bank promptly.

3. To keep personal data supplied to the Bank up to date on a timely basis at all times for the period of use of Online Banking or any of the Bank’s mobile applications.

4. To irrevocably and unconditionally indemnify and hereby keep indemnified the Bank, its affiliates and service providers fully indemnified against all losses, claims, actions, proceedings, demands, damages, costs and expenses incurred or sustained by the Bank of whatever nature and howsoever arising out of, or in connection with my/our use of Online Banking or the Bank’s mobile applications.

5. To accept that the User Undertaking shall be incorporated by reference into the user terms and conditions and in the event of any conflict between the User Undertaking and the User terms and conditions, the User terms and conditions shall prevail.

6. I/We the undersigned on behalf of ___________________________ agree to use Online Banking and the Bank’s mobile applications in accordance with the User terms and conditions of service.

AUTORISED SIGNATORIES TO THE ACCOUNT

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OFFICE USE ONLY

Name ___________________________ Signature ___________________________