ACCESS BANK BRANCHES SHUT DURING LOCKDOWN, REOPENING

Dear Valued Customer,

We are pleased to inform you that Access Bank branches shut during the lockdown are now reopening in phases to ensure that you enjoy access to the world-class services that you are accustomed to, while maintaining health and safety standards to protect you and our employees.

We ask for your understanding throughout this period as we implement the following:

Phased branch opening
As part of our business continuity plan and to ensure the safety of our employees and customers, we will be reopening the affected branches in phases. Please visit our website for details.

Banking hours
Banking hours will be from 9am - 2pm.

Physical distancing
This has been scientifically proven to curb the spread of the virus. Hence, we have ensured that transactions within the bank are carried out at safe distance and our security personnel will be coordinating the flow of customer traffic to ensure safety. We urge you to play your part, please be patient and cooperate with our branch staff and security personnel.

Personal protection
Your safety remains our first priority, this is why we will provide hand sanitizers and carry out individual temperature checks.

Please ensure you wear your masks to protect yourself and those around you. Wearing face masks is a mandatory requirement to access public places including our premises.

Please continue to apply these standard precautionary measures:
• Wash your hands with soap and water or use alcohol-based sanitizers, especially after handling cash
• Do not shake hands
• Clean and disinfect frequently touched objects and surfaces

We encourage you to use our electronic banking channels: **AccessMore app, Internet Banking, PrimusPlus, *901#, WhatsApp banking** or **Tamada** during this period.

If you feel unwell and experience possible COVID-19 symptoms (fever, cough and difficulty breathing) contact your health provider or the NCDC on 08009700001.

Thank you for choosing Access Bank.

Stay safe. #AccessCares